

In Tune Terms and Conditions

Last updated: 20 July 2026

Introduction

These Terms and Conditions outline the agreement between In Tune and students (or parents/guardians of students under the age of 18) receiving music tuition or attending workshops.

Our aim is to provide a clear, positive and supportive learning environment where students can develop their musical skills and confidence.

By booking lessons, workshops or other activities with In Tune, you agree to these Terms and Conditions.

Private Music Tuition

Lesson Fees

The current cost for individual tuition is:

- **£17.50 per 30-minute lesson**

Lesson prices may be reviewed from time to time. Any changes will be communicated in advance.

Payment and Invoicing

Invoices for individual lessons are issued on a half-term basis.

Invoices should be paid within **30 days** of issue. Failure to make payment within this period may result in lessons being suspended until the outstanding balance has been settled.

An administration fee may be added for overdue payments.

Cancellation and Missed Lessons

If a student needs to cancel or reschedule a lesson, as much notice as possible should be given.

Cancellations made within **24 hours of the scheduled lesson time** may incur a late cancellation charge of **£5**.

If a student does not attend a lesson without prior notice, the full lesson fee may be charged.

In Tune will always consider exceptional circumstances sympathetically.

Group Lessons

For group lessons involving students from different families, the current cost is:

- **£12 per lesson**

Group lessons are invoiced half-termly in advance. Payment should be made before the first lesson of the half term.

Fees for group lessons are non-refundable, including in cases of illness or unforeseen absence, as places are reserved specifically for each student.

Workshops

Workshop prices vary depending on the activity and will be clearly stated at the time of booking.

Workshop places must be paid for in advance.

Workshop fees are generally non-refundable. However, In Tune may consider refunds or transfers in exceptional circumstances at its discretion.

Ending Lessons

Both the student (or parent/guardian) and In Tune have the right to discontinue lessons.

Where In Tune needs to end tuition arrangements, we will provide at least **one week's notice** wherever reasonably possible and explain the reason.

Behaviour and Respect

In Tune aims to provide a welcoming and respectful environment for everyone.

Students, parents and visitors are expected to behave respectfully towards tutors, other students and the facilities.

In Tune reserves the right to discontinue tuition or workshop participation where behaviour seriously affects the safety or wellbeing of others.

Child Protection and Safeguarding

In Tune is committed to safeguarding children and young people and providing a safe learning environment.

Where required, staff and tutors working with children will have appropriate safeguarding procedures in place, including DBS checks where applicable.

Any safeguarding concerns will be taken seriously and handled in accordance with relevant safeguarding procedures.

Personal information relating to safeguarding concerns will only be shared with appropriate individuals or organisations where necessary to protect a child or comply with legal responsibilities.

Data Protection

In Tune collects and stores personal information only for purposes connected with providing music tuition and workshops.

Information is stored securely and handled in accordance with our Privacy Policy.

Personal information will not be sold or shared with third parties except where required by law or where necessary to protect the safety and wellbeing of individuals.

Photography and Recording

From time to time, photographs or recordings may be taken during activities for promotional purposes.

Permission will always be requested before using identifiable images of students.

Contact

If you have any questions regarding these Terms and Conditions, please contact:

In Tune

Fredrik.holm@gmail.com

07780 623855